**Mission**

An association that is the recognized leader in promoting collaboration and building capacity in organizations that provide distress and crisis response.

**Vision**

An environment of collaboration and networking with universal access to support for individuals in distress and crisis.

**Our Organizational Values**

- Accountability
- Collaboration and Empowerment
- Inclusion
- Integrity
- Leadership

**Strategic Priorities 2017 - 2020**

**Sustainability**

_Support collaboration and work in concert to bolster the sustainability of DCO and our member organizations_

**Member Benefits and Services**

_Enhance the value of membership to ensure benefits and services meet members’ needs_

**Relationship Building**

_Foster strategic relationships internally amongst members and externally with like-minded partners, while positioning DCO as an expert resource in the provision of rapid access to emotional, distress, crisis and suicide support_

**DCO Organizational Structure**

_Review key organizational components to ensure currency, effectiveness and efficiency; then realign and reorganize where necessary_

**Marketing and Communications**

_Engage members in employing marketing and communication more strategically_

June 2017