

August 2012

In this issue...

[Ontario's Emergency Resource Database](#)

[What DCO's Membership Think About Crisis Chat](#)

[CASP Update](#)

A personal invitation from Karen Letofsky, Chair of the Crisis/Distress Line Conference

[SOV Recognition Reception and Dinner](#)

[Notice of Annual General Meeting](#)

Upcoming Events...

Distress/Crisis Line Conference
Sunday, Oct. 14
Crowne Plaza Hotel
Niagara Falls,
ON
DCO AGM and SOV
Recognition & Awards
Dinner:
Sunday, October 14
Crowne Plaza Hotel
Niagara Falls, ON

CASP/ACPS 2012

Ontario's Emergency Resource Database

Asha Croggan, 1-800-suicideOntario Program Consultant

Distress Centres Ontario is investing in the development and implementation of a provincial online Emergency Resource Database for all DCO member centres to access. This is a critical online tool to support centres in providing intervention options for callers on both the provincial 1-800-suicideOntario service being implemented as well as on their local distress/crisis lines. [Read more.](#)



[back to the top](#)

What DCO's Membership Think about Crisis Chat: Survey Results

The Crisis Chat Survey Results, administered after the Crisis Chat webinar given by Jill Wolski on July 30th, are in! Results and Jill's comments are below.

Overall, the webinar was well-received. Attendees reported that it helped them better understand chat and as a result, they felt more confident about moving forward with it at their centre. Participants indicated the webinar helped answer many of their questions about Crisis Chat implementation in Ontario, but DCO staff decided to dig further and asked additional questions to get a better sense of what the membership thinks and what they need out of the pre-implementation process this fall and winter. [Read more.](#)

[back to the top](#)



Often
Sometimes
Seldom
Never

National Conference:
Oct. 15 - 17
Sheraton-on-the-
Falls Niagara Falls,
ON

Educators Stream
Wednesday, Oct. 17
Crowne Plaza Hotel
Niagara Falls, ON

ED Exchange:
November 15
Mississauga/QEW
area - TBA

"How to Become an
Ally to the Aboriginal
Community"
November 27
CAMH, Toronto

New content each
month on
[learningforums.ca!](http://learningforums.ca)
Get a password
through your volunteer
coordinator.

2012 DCO Committee Meetings

Board of Directors
meetings (Tuesdays):
September 11
November 13

Education Committee
meetings (Thursdays):
August 23
September 20
October 18
November 15
December 20

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CASP Update

The 2012 CASP presenter roster is complete! We are proud to present Globe & Mail health policy reporter, Andre Picard, as our keynote speaker, as well as David Lester, Distinguished Professor of Psychology at the Richard Stockton College in Ponom, NJ, Mary Bartram, Director of the Mental Health Strategy with the Mental Health Commission, and Brian Mishara, Professor of Psychology and Director of the Centre for Research and Intervention on Suicide and Euthanasia (CRISE) at the University of Quebec at Montreal. See the CASP website for more information.

Pre-conference presenters and workshops include Jack Jordan on Grief after Suicide, Kevin Quinn on Project Management for Suicide Prevention Councils, Steve Roggenbaum - Youth Suicide Prevention School-Based Guide, and Cathy Lazear on Youth Suicide Prevention School-Based Guide.

Hurry! The early bird rate is available until September 10.

[back to the top](#)

A personal invitation from Karen Letofsky, Chair of the Crisis/Distress Line Conference

We truly want to encourage all DCO member agency staff and volunteers to register for the one-day Crisis/Distress Line Conference in Niagara Falls on Sunday, October 14th.

We have planned a full day of engaging speakers who have lots to share about the helpline movement. From the opening address by the Honourable Bob Rae to the evidence-based research about the impact of our work, to the results of the recent CASP helpline survey, you will learn and be stimulated.

Both our keynote speakers and our workshop presenters have been specially chosen for their ability to provide relevant and useful information that can make a difference to how we see the work that we do.

Grounded in the present but helping to define the future of the movement, these



sessions will also be a terrific opportunity to network with other centres, to share and compare!

Join us for the day and spend the evening with your DCO family. After the Annual General Meeting, there will be a delicious dinner and our much-valued Spirit of Volunteerism recognition event. The inspiring setting of Niagara Falls makes a perfect backdrop for this year's annual DCO Conference. Hope to see you there!

[back to the top](#)

Spirit of Volunteerism Recognition Reception and Dinner

DCO is excited to celebrate the 5th anniversary of the Spirit of Volunteerism with a recognition reception and dinner, October 14 in Niagara Falls!

October 14th promises to be an exciting and informative day - during the afternoon, DCO hosts the Crisis/Distress Line Conference, followed by DCO's Annual General Meeting. After a full day of education and business, we will celebrate our SOV nominees and recipients at a reception and dinner scheduled to begin at 5:30pm.

To celebrate this 5-year milestone, we are inviting nominees and recipients from previous years to join us for this evening of celebration. Personal invitations will be sent to all current and former nominees and recipients during the 1st week of September.

Specific event details will also be forwarded to all 2012 nominators and centre leaders.

[back to the top](#)



Notice of Annual General Meeting



**distress
centres**
ontario

MOVING FORWARD THROUGH PARTNERSHIPS

The Annual General Meeting of Distress Centres Ontario takes place in Niagara Falls, Ontario, Sunday, October 14th, 2012 at 5:00 pm at the Sheraton-on-the-Falls Hotel & Conference Centre, Niagara Falls. All DCO member centres, their staff, board members and volunteers are welcome to attend.

The AGM follows directly after the Crisis/Distress Line Conference. Those attending the Crisis/Distress Line Conference or the SOV Recognition Reception and Dinner should register on the CASP website.

[back to the top](#)

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