

## January 2013

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### Upcoming Events:

Learning Forums Four-Week Certificate Webinar Series: *Understanding the Good, the Bad, and the Ugly of Stress for Crisis Line Workers*: February 9, 12, 19, and 26, 2013, 7 - 8 pm EST (Wednesdays)

2013 Spirit of Volunteerism Recognition Nomination Deadline: March 29th

National Volunteer Week: April 21st - 27th

Becoming an Ally to First Nations

## Non-Profit Financial Leadership

By Kate Barr and Jeanne Bell

There is an important distinction between financial management and financial leadership. Financial management is the collecting of financial data, production of financial reports, and solution of near-term financial issues. Financial leadership, on the other hand, is guiding a non-profit organization to sustainability. This is the job of an executive director. He or she is responsible for developing and maintaining a business model that produces exceptional mission impact and sustained financial health.

For this to be successful, the executive director has to be ever-mindful of essential non-profit business concepts and realities. [Read more.](#)



## Red Flags at the Board Table

Whenever new members join your board of directors, a certain amount of onboarding needs to be done.

Robert C. Harris, CAE, has spent more than 25 years in association management, and founded The Non-profit Center to promote and support the association management profession. Harris has seen 10 common red flags at the board table and offers remedies to keep boards in focus. [Read more.](#)

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Peoples: April 2013

DCO Networking Day:  
May, 2013 (date and  
location TBA)

2012-13 DCO AGM  
Friday, September  
20th, 2013 (tentative)

SOV Recognition Dinner  
Friday, September  
20th, 2013 (tentative)

New content each  
month!

[learningforums.ca](http://learningforums.ca)

Get a password through  
your centre's volunteer  
coordinator.

## 2013 DCO Committee Meetings:

Education Committee  
Meeting:  
February 28, 9:30am

Governance Committee  
Meetings:  
February 13  
March 6  
March 27  
April 17  
May 8  
May 29  
June 19

2013 DCO Board of  
Directors Meetings:  
Teleconferences at  
noon - 1:30/2:00 pm:  
March 19  
May 14  
July 9  
September 10  
November 12

SOV Committee -  
Selection Meeting:  
April 4

## Capping Volunteer Hours

By Susan J. Ellis  
Edited by Leah Morigan

At our organization, our expectation for a minimum weekly commitment is four hours and an annual commitment of one year. We have a paid summer intern program and a college practicum for enrolled college students who can volunteer 8-24 hours per week, per semester.

Outside the parameters of an internship or college practicum, we believe that more than 16 volunteer hours per week begins to look like a job; a situation ripe for exploitation - or a labor grievance down the road. [Read more.](#)

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## Education Updates

by Lynn Brewin, Education  
Coordinator

### Education and Professional Development - What's New and on the Horizon?

In December, DCO was pleased to launch a new training module on the Learning Forums website, Addictions - What you Need to Know, presented by Dr. Marilyn Herie. Dr. Herie is the Director of CAMH's TEACH Project, and a member of MINT, the international Motivational Interviewing Network of Trainers...

### Lunch & Learn

The January 23rd, Lunch & Learn webcast, Easy and Useful Web Tools to Make your Work Easier, featured four different web tools for centre coordinators and staff, to easily and affordably use in their everyday work...

### Certificate Webinar Series for Crisis & Distress Line Responders

Mark your calendars and register for DCO's newest four-session Webinar Series! Starting Tuesday, February 5, all DCO association staff and call-takers are invited to participate in what is expected to be one of our most-attended series, The Good, the Bad, and the Ugly of Stress... [Read more Education Updates.](#)

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Join Our Mailing List!

## 2013 Spirit of Volunteerism Recognition

Each year, Distress Centres Ontario takes the time to recognize the significant contribution of volunteers to the provision of distress and crisis line services throughout the province.

The Spirit of Volunteerism (SOV) awards are presented annually to recognize outstanding volunteer contributions and acknowledge our often "unsung" heroes - exemplary front-line call-takers or those who contribute to the advancement of their distress centre, or both. The recipients are individuals whose commitments have contributed significantly to the support of Ontarians in distress, and to the ideals and vision of the distress line movement. [Read more.](#)

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